

The following fees will be charged effective July 11, 2017:

UTILITY ADMINISTRATION FEES

Credit Card Convenience Fee:

Pay at Utility Counter or Online 2.25% Charge

Late Payment Fee:

The fee is applied to the total outstanding balance due on the customer's utility bill at the time the bill becomes delinquent. 10%

Transfer Fee: \$30.00

When a customer transfers their utility service to another address within the City Utility System. The final bill from the customer's previous address will be mailed to the customer's new address. **Also the Customer will need to pay the difference between the deposit fee in place at the customer's previous address and the City Council approved deposit fee that is in effect at the time of the transfer.**

Returned Check Fee: \$35.00

Re-reads: \$25.00

There will be a \$25.00 charge added to the Customer's Utility account for each customer request to re-read a meter. There will be no charge if the re-read finds the original reading was incorrect. The Customer gets one free re-read per twelve-month period.

CONNECTION / DISCONNECTION / RECONNECTION FEES:

Connection of service during regular business hours \$30.00

Upon the establishment of a new utility account, all customers must pay a non-refundable service connection fee of \$30.00 prior to using water from the City water system. **New applications will be received until 2:00 PM on Weekdays. Those received by the 2:00 PM deadline will be worked that day. Those that are received**

after 2:00 PM deadline will be worked the next day. An adult must be present.

Disconnection of services	\$30.00
Reconnection of service during regular business hours	\$30.00

To establish a Utility Account customer needs an Application for Utility Service, Water Service Agreement. Must bring a valid driver license or current ID, Social Security card. Property deed for owners and a Renters agreement for renters.

UTILITY DEPOSITS

Residential Water / Sewer Deposit	\$150.00
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Residential Customers with two or more disconnects for nonpayment in a six-month period will be required to submit an additional \$100.00 deposit.

Commercial Water / Sewer Deposit

5/8-inch or 3/4-inch meter	\$200.00
1-inch meter	\$250.00
1 1/2-inch meter	\$350.00
2-inch meter	\$450.00
3-inch meter	\$550.00
4-inch meter	\$650.00
6-inch meter	\$850.00
8-inch meter	\$1,200.00

Commercial Customers with two or more disconnects for nonpayment in a six-month period will be required to submit an additional \$200.00 deposit.

Residential Gas Deposit	\$150.00
Commercial Gas Deposit	\$200.00

With the exception if the 10% Late Fee, the Utility Fees and Utility Deposits mentioned above will go into effect with the passage and publication of this Ordinance. The Late fee will go into effect with the July Billing Period. Those Bills not paid by August 15, 2017 will be late and the Late Fee

will be applied. The last day to pay the July Billing Period will be August 25, 2017. Since August 25th, 2017 is Friday, disconnections will not take place until Monday, August 28, 2017.

SENIOR CITIZEN WATER / SEWER RATE

The age to qualify for this discount increases from 62 years of age to 65 years of age. Applicant must show proof he/she owns, rents and resides within the City Limits of the City of Carrizo Springs, Texas. Bill must be in the name of the Senior Citizen applicant. Senior Citizens who receive the discounted rate will need to appear in person at the Utility Billing Office at City Hall once a year to renew their application (individual must have a valid picture ID). Annual Renewal will take place each year, on weekdays, between October 1 thru October 31st. Failure to appear will result in the Senior Citizen Rate being removed from the account. If a Senior Citizen in the program has a physical condition which makes it impossible to appear at City Hall, arrangements will be made to send a City Employee to the address where the Senior Citizen Rate is active in order to verify the identity of the individual (must have a valid picture ID) and have them complete the renewal form.

A deposit box is available to our customers and is located just outside of our building. Please make sure to write the account number on the check or money order. **No cash please.**

Customers with questions concerning their bills need to come inside the office. We will be glad to help you with your questions or concerns.