



Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Issue Boil Water Notice

Public Water System (PWS) name: City of Carrizo Water SystemPWS ID: TX 06400002 Date of Incident/Violation: July 18, 2026Area Affected: ☒ Entire PWS ☐ Other Area: _____

Reason(s) issued: (indicate "X" all applicable circumstances; 30 TAC 290.46 (q))

- ☒ Low distribution pressures (<20psi)
- ☒ Water outage
- ☐ *E. coli* or fecal positive microbiological sample(s)
- ☒ Failure to maintain adequate chlorine residuals
- ☐ Elevated finished water turbidities (Surface Water Treatment Rule)
- ☐ Line Break
- ☒ Other: Flooding cause catastrophic electrical pump and back-up generator failure.

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM (perform one or more of the following):

- ☐ Furnish a copy of the Notice to radio and television stations serving the PWS service area
- ☐ Publish Notice in a local newspaper serving the PWS service area
- ☒ Direct delivery of Notice to customers
- ☒ Continuously post Notice in conspicuous places within affected PWS service area
- ☒ Electronic delivery or alert systems (e.g., reverse 911)

NONCOMMUNITY WATER SYSTEM (perform one or more of the following):

- ☐ Direct delivery of Notice to customers
- ☐ Continuously post Notice in conspicuous places within affected PWS service area
- ☐ Electronic delivery or alert systems (e.g., reverse 911)

In accordance with 30 TAC §290.122(g), all public water systems that are required to issue public notice to persons in accordance with 30 TAC §290.122, and that sell or otherwise provide drinking water to other public water systems (i.e., consecutive systems), shall provide public notice to the owner or operator of the consecutive systems.

☐ This PWS provides water to consecutive systems and those systems have been provided public notice.

Notice to Consecutive Systems was delivered on: _____ (date)
by the following means: _____

Note: Please include a listing of consecutive systems notified in Comments or attach.
Comments: _____

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

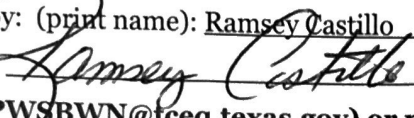
NOTE: 30 TAC 290.46(q)(6)(F) requires the PWS to provide documentation to the Executive Director within 10 days.

Date of Delivery to Customers: July 18, 2026

Phone: (830)255-8392

Certified by: (print name): Ramsey Castillo

Title: Water/Wastewater Supervisor

Signature: 

Date: 07/18/2026

E-mail (PWSBWN@tceq.texas.gov) or mail a copy of this completed form, AND copies of the Boil Water Notice given to your customers to: TCEQ – Water Supply Division MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087

Boil Water Notice for Community Public Water Systems
<07-18-2026>

Due to **reduced system pressure**, the Texas Commission on Environmental Quality has required the **The City of Carrizo Springs PWS # TX0640002** public water system to notify all customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact **Ramsey Castillo** at **830-876-2476** or **830-255-8392**.

The City of Carrizo Springs is placing a boil water notice in place already, so when system becomes operational you will be required to boil water until lab sampling can analyzed and tested.

Aviso de Hervir el Agua para Sistemas Públicos de Agua Comunitarios

<07-18-2026>

Debido a la **reducción de la presión del sistema**, la Comisión de Calidad Ambiental de Texas (Texas Commission on Environmental Quality) ha requerido que el sistema público de agua de la **Ciudad de Carrizo Springs PWS # TX0640002** notifique a todos los clientes que hiervan su agua antes de consumirla (por ejemplo, para lavarse las manos/la cara, cepillarse los dientes, beber, etc.). Los niños, las personas mayores y las personas con sistemas inmunológicos debilitados son particularmente vulnerables a las bacterias dañinas, y todos los clientes deben seguir estas instrucciones.

Para asegurar la destrucción de todas las bacterias dañinas y otros microbios, el agua para beber, cocinar y hacer hielo debe hervirse y dejarse enfriar antes de usarse para beber o para fines de consumo humano. El agua debe llevarse a una ebullición vigorosa y continua y luego hervirse durante dos minutos.

En lugar de hervir el agua, las personas pueden comprar agua embotellada u obtener agua de alguna otra fuente adecuada para beber o para fines de consumo humano.

Cuando ya no sea necesario hervir el agua, los funcionarios del sistema público de agua notificarán a los clientes que el agua es segura para beber o para fines de consumo humano.

Una vez que el aviso de hervir el agua ya no esté en vigor, el sistema público de agua emitirá un aviso a los clientes rescindiendo el aviso de hervir el agua de manera similar a este aviso.

Por favor comparta esta información con todas las demás personas que consumen esta agua, especialmente aquellas que puedan no haber recibido este aviso directamente (por ejemplo, personas que viven en apartamentos, hogares de ancianos, escuelas y negocios). Puede hacerlo colocando este aviso en un lugar público o distribuyendo copias en persona o por correo.

Si tiene preguntas sobre este asunto, puede comunicarse con **Ramsey Castillo al 830-876-2476 o al 830-255-8392.**

La Ciudad de Carrizo Springs ya está implementando un aviso de hervir el agua, por lo que cuando el sistema vuelva a estar operativo, será necesario hervir el agua hasta que las muestras de laboratorio puedan ser analizadas y evaluadas.